

## **TARGETED SPECIALIZED INDICATORS FOR THE PERIOD 2024–2026**

- **Net profit margin, %**
  - 2024: 11.0
  - 2025: 12.0
  - 2026: 13.0
- **Accessibility of registers and IS according to the requirements established by the legislation of the Republic of Lithuania, %**
  - 2024-2026: 100
- **Percentage of customers positively evaluating services, %**
  - 2024: 80
  - 2025-2026: 85
- **Change in employee engagement index, pp**
  - 2024: research conducted
  - 2025-2026: +2