

TARGETED KEY FINANCIAL PERFORMANCE INDICATORS FOR THE PERIOD 2022–2024

- **Average annual net profit:**
 - *2022–2024: ≥ 2.7 million EUR*
- **Annual financial debt-to-equity ratio:**
 - *2022–2024: ≤ 0.04*

TARGETED SPECIALIZED INDICATORS FOR THE PERIOD 2025–2027

- **Growth of non-regulated services (%):**
 - *2025–2027: 10%*
- **Sales revenue (million EUR):**
 - *2025: 34.8*
 - *2026: 35.4*
 - *2027: 35.5*
- **Accuracy of entering state registry data critical to public safety (at least, %):**
 - *2025: 93%*
 - *2026: 94%*
 - *2027: 95%*
- **Profitability of regulated administrative services (not exceeding, %):**
 - *2025–2027: $< 7\%$*
- **Customer recommendation index (NPS, %):**
 - *2025: 13%*
 - *2026: 19%*
 - *2027: 25%*
- **Average waiting time from registration for a practical driving exam to the exam date in major Lithuanian cities (calendar days):**
 - *2025: 20 days*
 - *2026: 15 days*
 - *2027: 11 days*
- **Employee engagement (%):**
 - *2025: 44%*
 - *2026: 46%*

- 2027: 48%
- **Company's anti-corruption resilience score:**
 - 2025–2027: 0.9